

Building Financial Capability Evaluation Update: August, 2019



June, 2019. Publication of the Community Case Study summary A3s, available [here](#).



July, 2019. Production of the results dashboards covering the year to end of June 2019. National dashboard available now [here](#).



August, 2019. Distribution of A3 summary report for Financial Mentoring, MoneyMates and the MoneyMates fund.

About the evaluation

The objective of BFC products is to build the financial capability and resilience of people, their families and whānau experiencing hardship. Through a co-design approach with the sector, new products and initiatives are being progressively introduced.

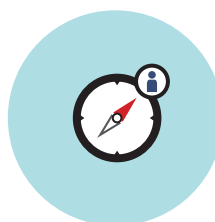
MSD has commissioned Malatest International to complete a five-year evaluation of BFC and its products. The evaluation is a partnership between MSD, the National BFC Trust, the Building Financial Capability provider sector, and the Malatest evaluation team. The evaluation team will walk alongside the BFC sector, testing the effectiveness of the new products, and supporting the continuous improvement of BFC products for people, families and whānau in hardship.

High quality feedback will be provided to stakeholders during the evaluation period to enable continuous improvement in the delivery of BFC products.

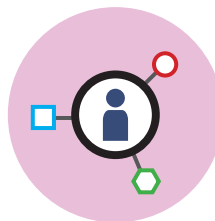
At the conclusion of the evaluation, MSD in partnership with the Trust, will be able to make an evidence-based decision about the overall effectiveness and impact of BFC products.

For more information, please visit: <https://www.msd.govt.nz/what-we-can-do/providers/building-financial-capability/index.html>.

Focus of the evaluation



Targeted. Assess the extent to which BFC products are well targeted to building the financial capability and resilience of New Zealanders experiencing the highest levels of hardship.



Client experience. Learn about how clients experience BFC products and the difference they make for their lives, their family and whānau.



Effectiveness. Examine the effectiveness of BFC products in building the financial capability and resilience of New Zealanders experiencing hardship.



Impact on return on investment. Review the long-term impact and return on investment of BFC products.